

STATE OF TENNESSEE

Administrative Office of the Courts



RFI for Tennessee Data Platform: Integration Hub and Data Repository
(RFI # 30227-00654)

August 6, 2026

Category	Questions Received by Jul 23, 2026	Answer Provided by the State on Aug 6, 2026
Contracting / Labor Model	Does the contract allow for non US based labor?	No. Access to state data shall be limited to US-based (onshore) resources only. Note: This RFI is for information-gathering purposes only and does not constitute a solicitation or contract. The AOC reserves the right to pursue a future procurement and enter into contracts for services related to this effort at its discretion.
Timeline / Delivery Phasing	Does the State have a proposed timeline for the project, potentially to sync with the Statewide CMS timeline?	This effort is on a different timeline than the statewide CMS project although there will be some correlation. Respondents are encouraged to propose an implementation approach and timeline for the Data Platform based on their experience with similar initiatives, while maintaining flexibility to align with related modernization efforts and integration requirements. Note: The State may seek to procure services in support of future initiatives. Nothing in this RFI precludes the AOC from pursuing a future procurement, project, or contractual agreement for related services.

Timeline / Delivery Phasing	What is the period of performance for the Service Desk and Post implementation support?	The State encourages vendors to propose support models and timelines based on their experience implementing data platforms in similar environments. It is anticipated that a minimum of two months of hypercare support would be appropriate following go-live. Respondents are expected to recommend a support approach and timeline that aligns with industry best practices and the needs of a statewide, judicial data platform implementation.
Statewide CMS	a) Does the State intend this data platform to be the sole source for data conversion from County CMS to Statewide CMS? b) Or will the State CMS access the various County CMS systems to acquire legacy data?	a) No b) Yes
Statewide CMS	Once the Statewide CMS has been implemented, do the County CMSs go away, or is there some coexistence? What would be the number of Court CMS systems that would remain?	The RFI describes a phased, multi-year rollout of the Statewide CMS and acknowledges the current environment involves data ingestion from multiple legacy CMS systems. The Data Platform should be designed and implemented without dependencies on the quantity of interfacing systems that may remain.
Submissions	Can you confirm whether submissions to this RFI must be mailed or whether they can be electronically submitted to you via email?	Electronic submissions to the contact provided in RFI Section 5 are sufficient up to 25MB. If a physical copy is delivered via mail, an electronic copy must also be submitted.